

# What to Expect for Refunds for Tax Year 2014

## Federal – IRS

The IRS issues more than 9 out of 10 refunds in less than 21 days.

However, it's possible your tax return may require additional review and take longer.

The easiest way to check your refund status is by using the automated tools at [www.irs.gov/refunds](http://www.irs.gov/refunds) Where's My Refund? has the most up to date information available about your refund. The tool is updated no more than once a day so you don't need to check more often. You will need your social security number (SSN), please note if filing jointly this will be the (SSN) of the name that appears first on the return, filing status and refund amount shown on your return

IRS phone and walk-in representatives can research the status of your refund only if it's been 21 days or more since you filed electronically, more than 6 weeks since you mailed your paper return or if Where's My Refund? directs you to contact the IRS.

You can use Where's My Refund? to start checking on the status of your return within 24 hours after the IRS has received your e-filed return or 4 weeks after you mail a paper return. Where's My Refund? has a tracker that displays progress through 3 stages: (1) Return Received, (2) Refund Approved and (3) Refund Sent.

You will get personalized refund information based on the processing of your tax return. The tool will provide an actual refund date as soon as the IRS processes your tax return and approves your refund.

## State – Franchise Tax Board (FTB)

To track your state refund go to [www.ftb.ca.gov](http://www.ftb.ca.gov) and click on Where's my refund?.

You will need the following to check the status of your 2014 California personal income tax refund:

Your social security number (SSN). Please note if filing jointly this will be the (SSN) of the name of the person that appears first on the return. Your mailing address. If your address has changed since you filed your return, please update your address online. The refund amount shown on your tax return.

A compatible browser and operating system. We recommend that you log out and close your browser when you are done to ensure the highest level of security.

Processing timeframes:

You will generally\* receive your state tax refund within:

7-10 business days if you e-filed your return.

8-12 business weeks from the date you mailed your return.

\*Important note: In most cases, we issue refunds within these timeframes. However, a very small percentage of tax returns require additional time to process for many reasons, including when a return has errors, is incomplete, or needs further review.

\* **Filing Status:** \_\_\_\_\_

\* **Federal Refund:** \_\_\_\_\_

\* **State Refund:** \_\_\_\_\_